

# ORDER 2020/21 FORM

## HOW TO ORDER



**UMS.ORG**  
**734.764.2538**

Outside the 734 area code, call toll-free 800.221.1229 with Visa, MasterCard, Discover, or American Express.

## ONLINE

Order or renew subscription packages online at [ums.org](http://ums.org). Our ticketing system has been upgraded and is more user-friendly. However, if you are ordering via payroll deduction or installment billing, we recommend that you call our Ticket Office instead.

## IN PERSON

The Michigan League Ticket Office is currently closed due to the coronavirus guidelines. Please call ahead for League Ticket Office hours after restrictions are lifted.

## PHONE HOURS (MAY-AUGUST)

We are currently accepting phone calls from 1-5 pm Mon-Fri while working remotely during the coronavirus stay-at-home guidelines. Please be patient if wait times are longer than usual.

When we return to our physical office location, phone lines will be available from 10 am-5 pm Mon-Fri.

Closed Sat and Sun

## MAIL

UMS Ticket Office  
Burton Memorial Tower  
881 North University Avenue  
Ann Arbor, MI 48109-1011  
*Make checks payable to UMS. During the coronavirus restrictions, UMS is unable to accept credit cards by mail.*

## QUESTIONS

Contact the UMS Ticket Office at **734.764.2538** or [umstix@umich.edu](mailto:umstix@umich.edu)  
Outside the 734 area code, call toll-free 800.221.1229

Discount prices for fixed packages are guaranteed until Friday, September 11, 2020.

Individual event prices and Series:You prices are guaranteed until Friday, July 31, 2020.

## IMPORTANT DATES

### MON 5/4

Priority period begins for renewing season ticketholders

### MON 5/11

Season tickets go on sale to general public

### FRI 5/29

Deadline for payment by U-M payroll deduction

Deadline for Choral Union and Chamber Arts season ticketholders to renew same seat location

Seating priority deadline for donors and renewing season ticketholders to upgrade seats

### MON 6/15

Individual event tickets available for donors of \$2,500+

### TUE 6/30

Deadline for free parking benefits

Season Ticket requests are filled in the order in which they are received, with priority given to Fixed Series and renewing Series:You subscribers. Order early to guarantee the best seats before tickets go on sale to the general public. UMS Donors with annual gifts of \$1,000 or more are given seating priority for upgrades and new series when orders are received by Friday, May 29, 2020.

### WED 7/22

Group sales reservations open

Donor Single Ticket Day (for donors who make an annual gift of \$250+)

### MON 8/3

Public Single Ticket Day – tickets to all individual events on sale

### THU 8/27

Student individual event tickets on sale (\$12 or \$20 for most performances with ID, depending on seat location)

### WED 9/2

Kids Club Tickets on sale

### FRI 9/11

Last day to order UMS subscription packages

# ORDER FORM TIPS — PLEASE READ, EVEN IF YOU'VE SUBSCRIBED IN THE PAST.

We've worked hard to make ordering tickets to the many events in the 2020/21 season as easy as possible, but with literally thousands of possible combinations, we realize that it can be complicated. With that in mind, please consider these tips that will help you make your decisions for the 2020/21 season, whether you are new to UMS or have been subscribing for years:

- 1. Look through the entire online listing or brochure and make a list of the events you are interested in seeing.**
- 2. If you generally like events that are thematically linked (e.g., jazz, chamber music), you will probably be most interested in the fixed packages listed in Section 1 of the order form.** Fixed Series subscribers receive priority seating over Series:You subscribers and individual event buyers. And anyone who purchases a fixed package may purchase any number of Series:You events now at a 10% discount. *The 10% Series:You discount is available to all fixed package subscribers, regardless of the number of Series:You events purchased.*
- 3. If you prefer a variety of events, you will probably be most interested in Series:You in Section 2.** When you purchase at least 5 events, you may take 10% off the total price and still receive priority seating over individual event buyers. You may purchase a different number of tickets to each event, so feel free to invite friends to join you for any or all of the performances in your series — but you must purchase at least 5 different events to qualify for Series:You!

**Important Note: If you are not ordering the same number of tickets to each event in your Series:You package, we recommend that you call the Ticket Office at 734.764.2538 to place your order or for help ordering online. Likewise, if you have complex or clarifying questions, please call our team. We are happy to work with you in person to make this as easy as possible.**

However, if your order is fairly straightforward, we encourage you to order online, which will both expedite your order and enhance the safety of our Patron Services team, which may still be working remotely.

- 4. Please be sure to fill out the entire order form before you send it in.** You may also call the Ticket Office for assistance if you have questions about which package makes the most sense for you. Don't forget to include your pre-paid parking pass request to avoid hassles on the night of the performance, and to make your tax-deductible contribution to UMS.
- 5. Please consult the important deadlines on the front page of the order form booklet before placing your order.**
- 6. Installment Billing.** Due to the coronavirus pandemic, we have expanded our installment billing options. Please call the Ticket Office at 734.764.2538 for more information, or visit [ums.org/installment](https://ums.org/installment).

**For more tips from the Ticket Office, please see the back page of the order form.** Please proceed through all pages of the order form in order.



## QUESTIONS?

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# 1. FIXED SERIES PACKAGES

Orders must be received by Friday, September 11, 2020. Please consult the venue seating maps at [ums.org/venues](http://ums.org/venues) as you make your selection.

Series (# of performances)	# of Packages	Gold Main	A Main	B Main	A Mezz	B Mezz	B Balc	C Balc	D Balc	E Balc	Total
<b>Choral Union Series (11)</b>	_____x	890	780	730	680	580	440	360	280	166	= _____
<i>Please circle your preferred performance:</i>											
<b>South Pacific</b>	Sat 2/20, 8 pm	Sun 2/21, 4 pm									
		Gold Main	Gold Balc	A	B	C	D				
<b>Arab World Series (4)</b>	_____x	*	*	125	110	100	80				
<b>Chamber Arts Series (6)</b>	_____x	*	*	276	246	210	150				
<b>Dance Series (5)</b>	_____x	274	254	240	205	147	*				
<i>Please circle your preferred performances:</i>											
<b>Paul Taylor Dance</b>	Fri 9/11, 8 pm	Sat 9/12, 8 pm									
<b>Caleb Teicher Swing Dance</b>	Fri 2/12, 8 pm	Sat 2/13, 8 pm									
<b>Dance Theatre of Harlem</b>	Sat 2/27, 7:30 pm	Sun 2/28, 2:30 pm									
<b>Jazz Series (5)</b>	_____x	240	220	*	170	*	*				
<i>Please circle your preferred performance:</i>											
<b>Caleb Teicher Swing Dance</b>	Fri 2/12, 8 pm	Sat 2/13, 8 pm									
<b>Renegade (5)</b>	_____x	150	140	140	120	100	*				
<i>Please circle your preferred performances:</i>											
<b>Total Immediate Collective</b>	Wed 1/27, 7:30 pm	Thu 1/28, 7:30 pm	Fri 1/29, 8 pm	Sat 1/30, 8 pm	Sun 1/31, 2 pm						
<b>Caleb Teicher Swing Dance</b>	Fri 2/12, 8 pm	Sat 2/13, 8 pm									
<b>Frankenstein: How to Make a Monster</b>	Fri 4/23, 8 pm	Sat 4/24, 8 pm									
<b>Theater Series (3)</b>	_____x	90	80	80	70	60	*				
<i>Please circle your preferred performances:</i>											
<b>Total Immediate Collective</b>	Wed 1/27, 7:30 pm	Thu 1/28, 7:30 pm	Fri 1/29, 8 pm	Sat 1/30, 8 pm	Sun 1/31, 2 pm						
<b>Frankenstein: How to Make a Monster</b>	Fri 4/23, 8 pm	Sat 4/24, 8 pm									
<b>Marathon Series (34)</b>	_____x	1,608	*	*	*	929	*				
<i>Every event in the season!</i>											

\* seats are not available in this price section for venue listed

**1** Fixed Series Package Sub-Total \$ = \_\_\_\_\_

Questions? Contact the UMS Ticket Office at 734.764.2538 or [umstix@umich.edu](mailto:umstix@umich.edu)  
Outside the 734 area code and within Michigan, call toll-free 800.221.1229

continue to step 2 >>>

# 2. SERIES:YOU, STUDENT SUBSCRIPTIONS & ADD-ON PERFORMANCES

**SERIES:YOU:** Choose 5 or more events from this listing and take 10% off. Orders must include a minimum of 5 different events and be received by Friday, September 11, 2020 to receive a 10% discount. Individual prices are guaranteed until Friday, July 31, 2020.

**STUDENTS:** Select 5 or more performances for early access to \$20 student seats. Seats are assigned by the Ticket Office and must be picked up in person with your student ID in August.

**ADD-ON PERFORMANCES:** Subscribers to any of the Fixed Series Packages listed in Section 1 of the Order Form may order any number of individual Series:You events and receive a 10% discount. Please consult the venue seating maps at [ums.org/venues](http://ums.org/venues) as you make your selection.

Are you purchasing a student subscription?

Yes  No

If yes, please only fill out the number of tickets for each event (2 max per event). Your total cost will be \$20 per ticket. No additional discounts apply.

Artist	Date, Time (Venue)	# of Tickets	Gold Main	A Main	B Main	Gold Balc	B Mezz	B Balc	C	D	E	Total
			A Mezz									
Paul Taylor Dance 1	Fri 9/11, 8 pm (P)	___x	58	54	*	54	*	46	30	*	*	= _____
Paul Taylor Dance 2	Sat 9/12, 8 pm (P)	___x	58	54	*	54	*	46	30	*	*	= _____
Itzhak Perlman	Sun 9/13, 7 pm (H2)	___x	110	100	80	80	70	60	50	36	14	= _____
Béla Fleck My Bluegrass Heart	Wed 9/30, 7:30 pm (H2)	___x	60	56	50	50	40	*	*	*	14	= _____
Moodswing Reunion Redman, Mehlau, McBride, Blade	Thu 10/1, 7:30 pm (H2)	___x	56	50	46	46	36	*	*	*	14	= _____
Takács Quartet/Jeremy Denk	Sat 10/17, 8 pm (R)	___x	*	56	50	*	*	*	42	26	*	= _____
City of Birmingham Symph Orch	Thu 10/22, 7:30 pm (H1)	___x	66	60	56	56	46	36	30	24	14	= _____
Berlin Philharmonic 1	Fri 11/13, 8 pm (H1)	___x	150	125	100	100	90	60	50	40	25	= _____
Berlin Philharmonic 2	Sat 11/14, 8 pm (H1)	___x	150	125	100	100	90	60	50	40	25	= _____
Cloud Gate Dance	Tue 11/17, 7:30 pm (P)	___x	66	60	*	60	*	52	36	*	*	= _____
Ali Chahrouh Night	Sat 11/21, 8 pm (P)	___x	38	34	*	34	*	30	24	*	*	= _____
Farida and Iraqi Maqam	Sun 11/22, 4 pm (R)	___x	*	46	40	*	*	*	34	26	*	= _____
Jazz Lincoln Ctr/Rubén Blades Latin Big Band Holidays	Wed 12/2, 7:30 pm (H2)	___x	66	60	54	56	46	40	34	26	14	= _____
Handel's Messiah 1	Sat 12/5, 7:30 pm (H2)	___x	36	28	24	28	24	22	18	14	12	= _____
Handel's Messiah 2	Sun 12/6, 2 pm (H2)	___x	36	28	24	28	24	22	18	14	12	= _____
Thibaudet   Batiashvili   Capuçon	Sat 12/12, 8 pm (H2)	___x	60	54	48	48	42	34	26	22	12	= _____
Cleo Parker Robinson Dance	Sat 1/23, 8 pm (P)	___x	44	40	*	40	*	34	24	*	*	= _____
Total Immediate Collective 1	Wed 1/27, 7:30 pm (TBA)	___x	25 general admission									= _____
Total Immediate Collective 2	Thu 1/28, 7:30 pm (TBA)	___x	25 general admission									= _____
Total Immediate Collective 3	Fri 1/29, 8 pm (TBA)	___x	25 general admission									= _____
Total Immediate Collective 4	Sat 1/30, 8 pm (TBA)	___x	25 general admission									= _____
Total Immediate Collective 5	Sun 1/31, 2 pm (TBA)	___x	25 general admission									= _____
Imani Winds/Catalyst Quartet	Fri 1/29, 8 pm (R)	___x	*	48	42	*	*	*	36	26	*	= _____

Artist	Date, Time (Venue)	# of Tickets	Gold Main	A Main	B Main	Gold Balc	B Mezz	B Balc	C	D	E	Total
			A Mezz									
Sheila Jordan	Sat 2/6, 8 pm (MT)	___x	40	34	*	36	*	32	26	22	*	= _____
Caleb Teicher <i>Swing 2020 1</i>	Fri 2/12, 8 pm (P)	___x	52	48	*	48	*	40	30	*	*	= _____
Caleb Teicher <i>Swing 2020 2</i>	Sat 2/13, 8 pm (P)	___x	52	48	*	48	*	40	30	*	*	= _____
Mariinsky Orchestra	Sat 2/13, 8 pm (H1)	___x	85	78	70	70	60	48	40	28	14	= _____
James Ehnes	Sun 2/14, 4 pm (R)	___x	*	44	38	*	*	*	34	26	*	= _____
<i>South Pacific in Concert 1</i>	Sat 2/20, 8 pm (H2)	___x	80	70	66	66	56	44	38	26	14	= _____
<i>South Pacific in Concert 2</i>	Sun 2/21, 4 pm (H2)	___x	80	70	66	66	56	44	38	26	14	= _____
Ballet Folklórico de Amalia Hernández	Wed 2/24, 7:30 pm (H2)	___x	60	56	50	50	40	*	*	*	14	= _____
Sir Andrés Schiff	Sat 3/13, 8 pm (H2)	___x	66	60	56	56	46	36	30	24	12	= _____
Orquesta Sinfónica de México	Thu 3/18, 7:30 pm (H1)	___x	66	60	56	56	46	36	30	24	14	= _____
National Arab Orch/Abeer Nehme	Sat 3/20, 8 pm (H1)	___x	42	36	24	38	26	*	*	*	14	= _____
Joshua Bell	Fri 4/2, 8 pm (H2)	___x	80	72	68	68	54	42	34	26	12	= _____
<i>Sahra: An Evening of Performance</i>	Sat 4/10, 8 pm (Spot Lite)	___x	25 general admission									= _____
Russian Renaissance	Thu 4/15, 7:30 pm (R)	___x	*	44	38	*	*	*	34	26	*	= _____
Cécile McLorin Salvant/ Kurt Elling Double Bill	Sat 4/17, 8 pm (MT)	___x	60	48	*	60	*	44	36	30	*	= _____
Paul Lewis	Thu 4/22, 7:30 pm (H2)	___x	66	60	56	56	46	36	30	24	12	= _____
<i>Frankenstein: How to Make a Monster 1</i>	Fri 4/23, 8 pm (P)	___x	42	38	*	38	*	32	26	*	*	= _____
<i>Frankenstein: How to Make a Monster 2</i>	Sat 4/24, 8 pm (P)	___x	42	38	*	38	*	32	26	*	*	= _____
Jerusalem SQ / Zukerman / Forsyth	Sat 4/24, 8 pm (R)	___x	*	60	54	*	*	*	46	30	*	= _____

Series:You Sub-Total \$ = \_\_\_\_\_

Less 10% (must purchase at least 5 events from Section 2 OR any series in Section 1) \$ = \_\_\_\_\_

**2** Series:You Total (please do not round your total) \$ = \_\_\_\_\_

### 3. SPECIAL EVENT AVAILABLE NOW ONLY TO SUBSCRIBERS

**SUBSCRIBER BENEFIT!** Subscribers to any series may order tickets to the Dance Theatre of Harlem performances at the Detroit Opera House. (This event is included on the UMS Dance Series.) **No discounts are available for these performances, except for student subscriptions (\$20 per ticket, limit 2 tickets at the discount).**

Artist	Date, Time (Venue)	# of Tickets	Price Level 1	Price Level 2	Price Level 3	Price Level 4	Price Level 5	Total
Dance Theatre of Harlem 1	Sat 2/27, 7:30 pm (DOH)	___x	105	85	65	49	29	= _____
Dance Theatre of Harlem 2	Sun 2/28, 2:30 pm (DOH)	___x	105	85	65	49	29	= _____
Coach Service (roundtrip from Ann Arbor)	Sat performance only	___x	15 general admission					= _____

**3** Special Event Sub-Total \$ = \_\_\_\_\_

\* seats are not available in this price section for venue listed

Questions? Contact the UMS Ticket Office at 734.764.2538 or [umstix@umich.edu](mailto:umstix@umich.edu)  
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continue to step 4 >>>

# 4. PARKING

Pre-Paid Event Parking Passes may be purchased in advance for \$5 each for the University of Michigan Thayer and Fletcher Street parking structures, just a short walk from most concert venues in Ann Arbor. Vouchers may be redeemed for parking beginning two hours before the event and expire at the end of the 2020/21 season. **Each parking pass is good for one use only. Parking is not guaranteed with vouchers, so please arrive early to allow enough time to park. Please note that the University of Michigan parking structures may not be staffed on the nights of Michigan Theater events.** UMS parking vouchers are not valid at the Detroit Opera House.

Pre-Paid Parking Passes

\_\_\_\_\_ x \$5 each

= \_\_\_\_\_

- Subscriber benefit!** I subscribed to eight or more events prior to June 30, 2020 and would like free parking in the Power Center (Fletcher Street) structure on UMS concert nights. Please send a special voucher with my tickets. *Please note: the University of Michigan parking structures may not be staffed on the nights of Michigan Theater events.*

**4** Parking Sub-Total \$ = \_\_\_\_\_

# 5. INVEST IN UMS WITH AN ANNUAL DONATION

With over 60% of each UMS season made possible by annual donations, performance sponsorships, and grants, your financial support is essential to UMS. When you make a tax-deductible contribution in addition to your subscription, you invest in the artistic and innovative excellence UMS brings to the stage, as well as the hundreds of educational activities that engage audiences of all ages beyond the stage.

## YOUR FINANCIAL SUPPORT IS ESSENTIAL

<b>\$10,000+</b>	Mainstage Performance Support	<b>\$2,500+</b>	Ticket Subsidies and Transportation Grants for Under-Served Schools	<b>\$250+</b>	Master Class, Class Visit, or Q&A with a Visiting Artist
<b>\$5,000+</b>	School Day Performance and In-School Workshops with Teaching Artists	<b>\$1,000+</b>	Paid Internships at UMS	<b>\$100+</b>	Ticket Subsidies for Six U-M Students
		<b>\$500+</b>	Ticket Subsidies for One U-M Class to Attend a UMS Performance		

If you are a donor, please print your name(s) as you would like it to appear in the program book listing, or check the box below to remain anonymous. Donors of \$250 or more will be listed in the program book.

*Remain anonymous*

- I intend my full donation to be tax-deductible and decline all non-deductible benefits.

**5** Donation Sub-Total \$ = \_\_\_\_\_

## CHECKLIST

Please double check that you have completed the following before mailing in your order. Have you:

- Filled out the next page with mailing and payment information?
- Included daytime and evening phone numbers and your email address(es) (to be used in case of concert cancellation and/or ticketing problems)?
- Signed and enclosed your check (payable to UMS). If paying by credit card, please list the best time for us to reach you by phone.
- [Dance, Theater, Renegade, Jazz, and Marathon subscribers only] Circled your desired performance(s) on the order form for events with multiple performances?
- Included an annual donation? Thank you!
- Filled out and included the entire order form? Please do not cut the order form before sending.

### Questions?

Contact the UMS Ticket Office at 734.764.2538 or [umstix@umich.edu](mailto:umstix@umich.edu)  
Outside the 734 area code and within Michigan, call toll-free 800.221.1229

## TOTALS

<b>1</b> Fixed Series Package Sub-Total	\$
<b>2</b> Series:You Sub-Total (do not round)	\$
<b>3</b> Special Event Sub-Total	\$
<b>4</b> Parking Sub-Total	\$
Postage/Handling	\$ 10.00
<b>Sub-Total (Total 1-4 + Postage)</b>	
<b>5</b> Tax-Deductible Contribution to UMS	\$
<b>Grand Total</b>	

## 6. IMPORTANT SEATING INFORMATION

A. If the seat section you selected is not available for an event that you have purchased, would you prefer (please check all that apply):

- Change my seats to the next higher price section  Call me at the daytime number listed below  
 Change my seats to the next lower price section  Email me at the address listed below  
 If available, move me to a different performance of the same event and keep the same price section (note any exceptions below)

Please Note: If you do not check a box, you will automatically be moved to the next lower price section, and the cost difference will be converted to UMS Credit, which may be used at any time during the 2020/21 season. A UMS Credit receipt will be printed and mailed with your tickets later this summer. If the venue that you have selected has several levels (e.g., main floor and balcony), UMS will keep your seats on the level that you requested and move you to the next lower price section, unless you indicate otherwise here:

B. Accessibility-Related Seating Needs or Special Seating Requests

C. I would like my tickets mailed to:

- The address below in step 7  Please hold my tickets at the League Ticket Office for me to pick up prior to my first performance  I'm ordering student season tickets and will pick up my tickets at the League Ticket Office after August 1  My summer address (please list address and dates below):

## 7. MAILING INFORMATION

UMS ACCOUNT NUMBER (if known)

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LAST NAME

FIRST NAME

ADDRESS\*

CITY

STATE

ZIP

CELL PHONE (include area code)

HOME PHONE (include area code)

EMAIL ADDRESS (for up-to-date information on parking, start times, late seating, program changes, etc.)

\*Tickets will be mailed to the address provided later this summer. If you would like your tickets mailed to a different address or held for pickup at the League Ticket Office, please see the "important seating info" section above. Due to the delay in announcing our season, tickets may be mailed later than usual, and will be mailed after the final installment is charged.

## 8. PAYMENT INFORMATION

Please Note: Due to the coronavirus pandemic and staff working remotely, we are not able to accept credit card orders by mail. Please call the Ticket Office at 734.764.2538 to place your credit card order, or order online at ums.org.

- My payment is by U-M Payroll Deduction (order must be received by Friday, May 29, 2020). I understand I will be billed in four installments, once monthly in June, July, August, and September. Donations will be deducted in monthly installments beginning in July 2020.

NOTE: Payroll deduction requests must be mailed or emailed to [umstix@umich.edu](mailto:umstix@umich.edu). Payroll Deduction requests will not be accepted online. Due to the current coronavirus restrictions, we are unable to accept payroll deduction requests by fax or in person.

U-M EMPLOYEE ID NUMBER

AUTHORIZATION SIGNATURE

- CHECK (payable to UMS)

- INSTALLMENT BILLING

UMS is working to expand its installment billing options for subscription orders and will charge cards in up to four monthly installments depending on when the order is received. Please call 734.764.2538 for more information, or visit [ums.org/seasontickets](http://ums.org/seasontickets).

Donations will be charged in full upon receipt, or call 734.647.1175 for additional options.

- I want to take advantage of installment billing for my season tickets (credit card orders totaling \$300 or more only; order must be postmarked by July 10, 2020). Tickets will be mailed once all installments have been processed.

I understand that my card will be billed in four equal installments: when the order is received, and on or around June 10, July 10, and August 10.

For orders postmarked after June 10, installment billing will be applied in three equal installments: when the order is received, July 10, and August 10.

For orders postmarked after July 10, installment billing will be applied in two equal installments: when the order is received and August 10.

OFFICE USE ONLY	TICKET TOTAL:	DONATION:
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# IMPORTANT INFORMATION

Season Ticket requests are filled in the order in which they are received, with priority given to fixed package buyers and those renewing Series:You. Order early to guarantee the best seats before tickets go on sale to the general public. **UMS Donors of \$1,000+ are given seating priority for upgrades and new series when orders are received before Friday, May 29, 2020.**

## SEATING PRIORITY

### DONORS & RENEWING SUBSCRIBERS

UMS renewing Season Ticket buyers and Donors of \$1,000+ receive the highest priority seating. Renewing season ticket holders (those who subscribed in the 2019/20 season) receive priority over new subscribers. Renewing season ticket holders in the Choral Union and Chamber Arts Series have their same seat locations guaranteed until Friday, May 29, 2020.

UMS Donors who are requesting new season tickets and seating upgrades receive priority based on level of giving. Donations may be included with your ticket order. Ticket orders must be received by Friday, May 29, 2020 to be eligible for seating priority.

### FIXED SERIES

Fixed Series buyers (for specific packages listed in the online brochure) receive seating priority before Series:You and individual event purchasers. Season Ticket requests will be filled in the order received.

### SERIES:YOU

Series:You buyers (those who choose at least five different qualifying events across different series) receive seating priority before individual event purchasers and the best prices if orders are received before Friday July 31, 2020. Renewing Series:You ticket buyers will be seated before new Series:You ticket buyers. After July 31, Series:You prices for individual performances may increase, with current prices listed at [tickets.ums.org](https://tickets.ums.org); the 10% discount will still apply. Season ticket orders must include a minimum of five different qualifying events and must be received by Friday, September 11, 2020 to receive the 10% discount. Season Ticket requests will be filled in the order received.

### STUDENT SEASON TICKETS

Students may order season tickets of at least five different events for \$20 per ticket by using the Series:You section of the Order Form, or online at [ums.org/students](https://ums.org/students) (max 2 tickets per event). Please note that student season tickets must be picked up at the Michigan League Ticket Office in person with a student ID after August 1. Seats will be assigned by the Ticket Office. **Please Note: Student season ticket packages cannot be combined with non-student season ticket packages. The Ticket Office will assign seating in qualifying price zones.**

### SEASON TICKETS WILL BE MAILED IN AUGUST.

Please be sure that you have noted if you would like tickets to be sent to a different address, or if you would like them held at the League Ticket Office for pick-up (on the Seating Info section of this order form). There is a \$10 service charge for all season ticket orders. Tickets will be mailed in August, after they are paid in full.

## NOTES FROM THE TICKET OFFICE

### PLEASE MAKE SURE WE HAVE YOUR EMAIL ADDRESS ON FILE.

UMS sends updated concert-related parking and late seating information via email a few days before each event. This is also the primary form of communication in the event of any performance date changes or cancellations. Please be sure that the Ticket Office has your correct email address on file.

### TICKET EXCHANGES

Season Ticketholders may exchange tickets without a fee up to 48 hours before the performance.

Exchanged tickets must be received by the Ticket Office at least 48 hours prior to the performance for fee-free exchanges. You may email a photo of your torn tickets to [umstix@umich.edu](mailto:umstix@umich.edu), or fax a photocopy of your torn tickets to 734.647.1171.

The value of the ticket(s) will be applied to another performance or will be held as UMS Credit until the end of the 2020/21 season. UMS Credit must be redeemed by April 24, 2021, when it will expire.

*For information about exchanging tickets within 48 hours of the performance, please call the Ticket Office. The UMS Ticket Office accepts season ticket exchanges after tickets are mailed.*

### TICKET DONATIONS/UNUSED TICKETS

Tickets may be donated to UMS until the published start time of the concert. A receipt will be issued for tax purposes; please consult your tax advisor. Unused tickets that are returned after the performance are not eligible for UMS Credit or as a ticket donation.

### REFUNDS

Due to the nature of the performing arts, programs and artists are subject to change. If an artist cancels an appearance, UMS makes every effort to substitute that performance with a comparable artist. Refunds will be offered only if a substitute cannot be found, or in the event of a date change or cancellation due to the coronavirus pandemic. Service charges are not refundable.

UMS will not cancel performances or refund tickets because of inclement weather. An artist may choose to cancel a performance if weather prevents the artist's arrival in Ann Arbor, but that decision rests with the artist and not with UMS.

### ACCESSIBILITY

For more information about accessibility services, visit [ums.org/accessibility](https://ums.org/accessibility).